

Pocket Scales

Gem Testers

Accessories

DALMAN™



Selling Miniscales since 1989

Miniscales

Table-Top Scales

Gold Testers

October 2013

## WARRANTY GUIDELINES FOR TESTERS

### INITIAL CHECKS:

- Check the battery is working by replacing with new

### YES WARRANTY REPLACEMENTS FOR:

- Beeping continuously
- No light/beep on contact with diamond/moissanite
- Faulty reading
- Shows 'LO' even with new batteries
- Does not move off wait
- On/off switch faulty
- Switches off
- Under 3 years old
- Current/recent model

### NO WARRANTY REPLACEMENTS FOR:

- Incorrectly set up for level of stone
- Broken nib
- Damage to battery compartment
- Rusty terminals
- Low battery replaced
- Calibrated and working
- + 3 years old
- Leaking batteries
- No battery cover
- Non Dalman branded scales
- Non-current/out of date model